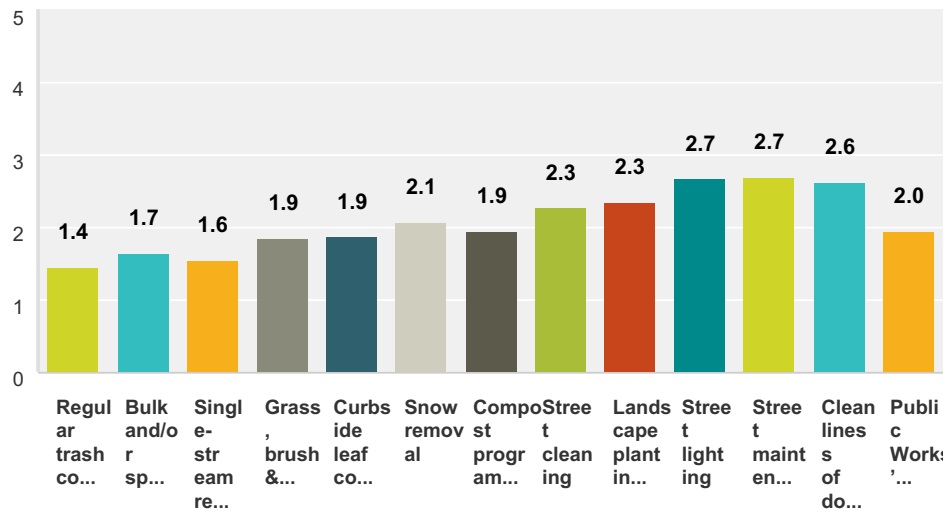


Q1 Please rate the following Public Works Services.

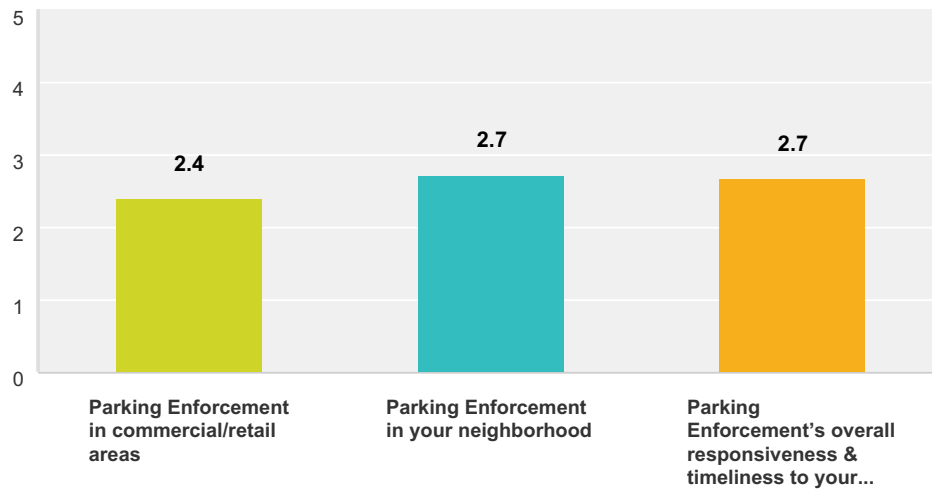
Answered: 768 Skipped: 4



	Excellent	Good	Neutral	Fair	Poor	Don't Know	Total	Weighted Average
Regular trash collection	59.87% 458.0	28.24% 216.0	3.01% 23.0	1.83% 14.0	0.39% 3.0	6.67% 51.0	765	1.44
Bulk and/or special trash collection	47.25% 361.0	25.79% 197.0	6.54% 50.0	2.09% 16.0	2.49% 19.0	15.84% 121.0	764	1.65
Single-stream recycling collection	55.15% 418.0	25.99% 197.0	4.49% 34.0	1.85% 14.0	2.24% 17.0	10.29% 78.0	758	1.55
Grass, brush & tree limb collection	35.74% 272.0	32.98% 251.0	7.49% 57.0	5.39% 41.0	1.84% 14.0	16.56% 126.0	761	1.86
Curbside leaf collection (Nov-Dec)	34.34% 262.0	34.99% 267.0	7.99% 61.0	4.98% 38.0	1.97% 15.0	15.73% 120.0	763	1.88
Snow removal	31.85% 243.0	34.73% 265.0	10.22% 78.0	7.34% 56.0	4.33% 33.0	11.53% 88.0	763	2.07
Compost program/SMARTLEAF®	21.30% 160.0	17.84% 134.0	8.39% 63.0	1.86% 14.0	2.00% 15.0	48.60% 365.0	751	1.94
Street cleaning	22.81% 172.0	38.06% 287.0	16.84% 127.0	9.15% 69.0	4.38% 33.0	8.75% 66.0	754	2.28
Landscape plantings and roadside tree maintenance	20.74% 157.0	39.89% 302.0	17.44% 132.0	9.91% 75.0	5.15% 39.0	6.87% 52.0	757	2.34
Street lighting	14.55% 111.0	40.24% 307.0	17.43% 133.0	15.73% 120.0	10.62% 81.0	1.44% 11.0	763	2.67
Street maintenance	12.48% 94.0	40.24% 303.0	18.33% 138.0	17.13% 129.0	9.96% 75.0	1.86% 14.0	753	2.71
Cleanliness of downtown area	11.17% 84.0	39.36% 296.0	19.68% 148.0	14.49% 109.0	6.25% 47.0	9.04% 68.0	752	2.62
Public Works' overall responsiveness & timeliness to your inquiries and complaints	29.21% 222.0	28.95% 220.0	8.03% 61.0	3.68% 28.0	3.29% 25.0	26.84% 204.0	760	1.95

Q2 Please rate the following Parking Enforcement services.

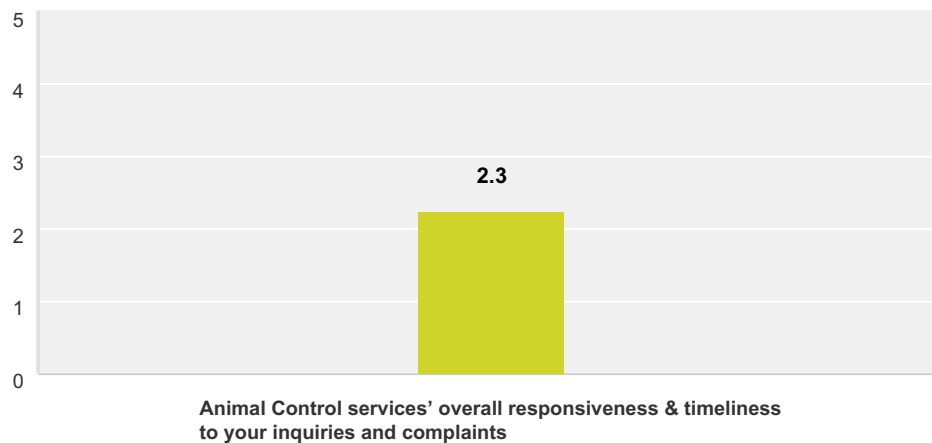
Answered: 759 Skipped: 13



	Excellent	Good	Neutral	Fair	Poor	Don't Know	Total	Weighted Average
Parking Enforcement in commercial/retail areas	15.10% 114.0	28.48% 215.0	19.87% 150.0	4.64% 35.0	5.17% 39.0	26.75% 202.0	755	2.40
Parking Enforcement in your neighborhood	13.61% 103.0	27.48% 208.0	21.14% 160.0	9.91% 75.0	11.10% 84.0	16.78% 127.0	757	2.73
Parking Enforcement's overall responsiveness & timeliness to your inquiries and complaints	10.65% 80.0	19.57% 147.0	15.85% 119.0	6.13% 46.0	7.46% 56.0	40.35% 303.0	751	2.67

Q3 Please rate the following City service.

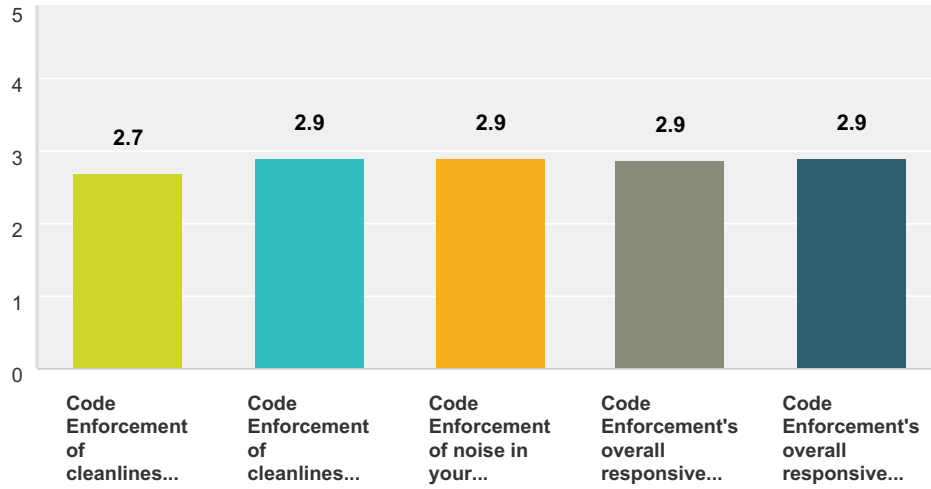
Answered: 755 Skipped: 17



	Excellent	Good	Neutral	Fair	Poor	Don't Know	Total	Weighted Average
Animal Control services' overall responsiveness & timeliness to your inquiries and complaints	14.17% 107.0	15.63% 118.0	10.07% 76.0	3.44% 26.0	3.05% 23.0	53.64% 405.0	755	2.26

Q4 Please rate the following Code Enforcement services.

Answered: 759 Skipped: 13

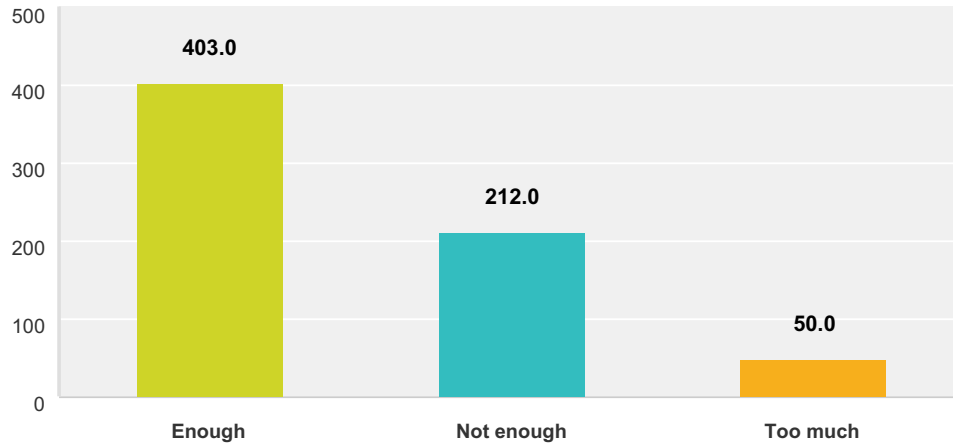


	Excellent	Good	Neutral	Fair	Poor	Don't Know	Total	Weighted Average
Code Enforcement of cleanliness and property maintenance in commercial / retail areas	7.31% 55.0	27.39% 206.0	16.09% 121.0	10.51% 79.0	5.85% 44.0	32.85% 247.0	752	2.70
Code Enforcement of cleanliness and property maintenance in your neighborhood	8.48% 64.0	29.27% 221.0	13.77% 104.0	14.57% 110.0	12.45% 94.0	21.46% 162.0	755	2.91
Code Enforcement of noise in your neighborhood	9.60% 72.0	27.20% 204.0	13.33% 100.0	12.53% 94.0	13.20% 99.0	24.13% 181.0	750	2.90
Code Enforcement's overall responsiveness to your concerns about the rental property in which you live	4.66% 34.0	12.62% 92.0	12.07% 88.0	4.12% 30.0	6.45% 47.0	60.08% 438.0	729	2.88
Code Enforcement's overall responsiveness and timeliness to your inquiries and complaints	6.03% 45.0	20.91% 156.0	13.14% 98.0	8.71% 65.0	9.12% 68.0	42.09% 314.0	746	2.90

Q5 Please complete the statement: I feel that the amount of Code Enforcement in my neighborhood is...

Answered: 665 Skipped: 107

2014 City of College Park Resident Satisfaction Survey in English



Answer Choices	Responses
Enough	60.60% 403.0
Not enough	31.88% 212.0
Too much	7.52% 50.0
Total	665

Q6 Please rate the following City service.

Answered: 754 Skipped: 18



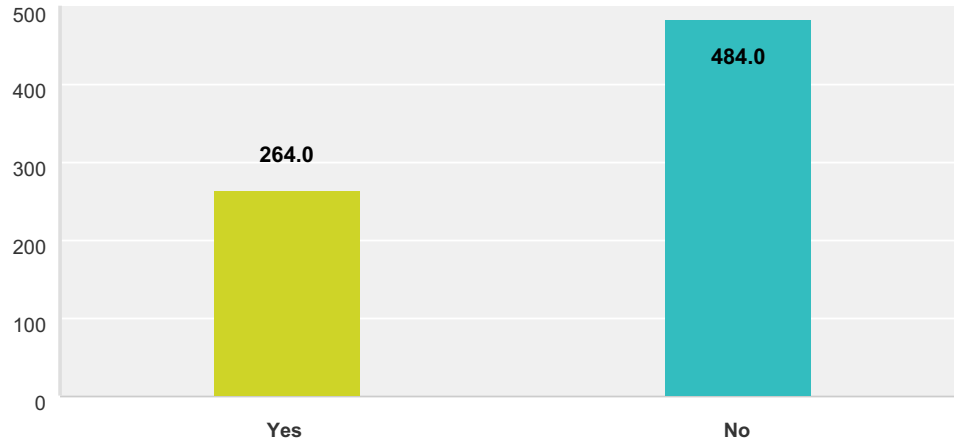
	Excellent	Good	Neutral	Fair	Poor	Don't Know	Total	Weighted Average
The overall quality of the City of College Park services	24.09% 179.0	50.74% 377.0	10.23% 76.0	7.67% 57.0	3.50% 26.0	3.77% 28.0	743	2.12
The value of City services and programs for your tax dollars	19.16% 142.0	41.16% 305.0	16.46% 122.0	9.45% 70.0	7.83% 58.0	5.94% 44.0	741	2.42

Q7 How would you improve our City services?

Answered: 341 Skipped: 431

Q8 Are you a Senior (age 62 and up) or a parent with small children?

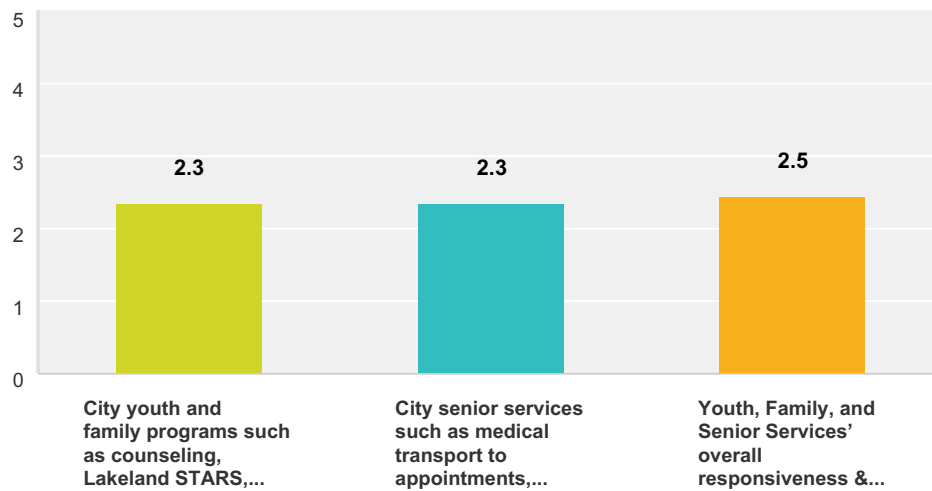
Answered: 748 Skipped: 24



Answer Choices	Responses	Count
Yes	35.29%	264.0
No	64.71%	484.0
Total		748

Q9 Please rate the following Youth, Family, and Senior Services below.

Answered: 269 Skipped: 503



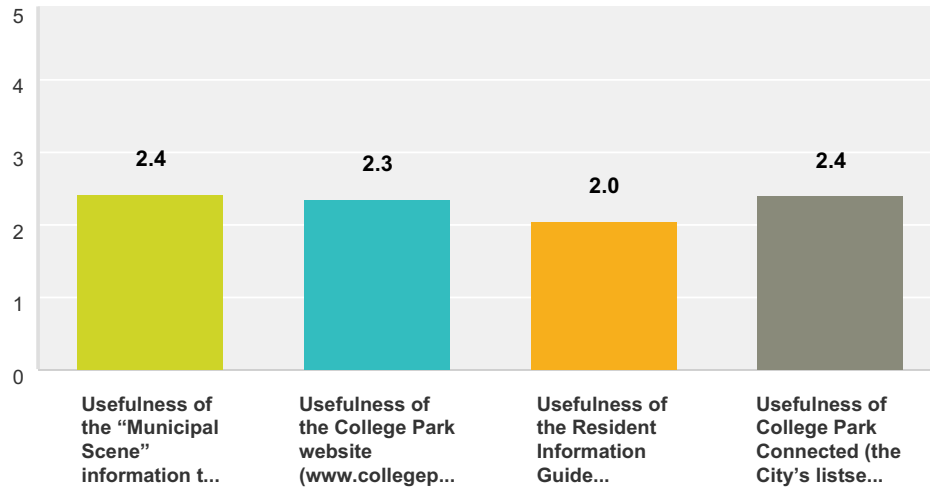
	Excellent	Good	Neutral	Fair	Poor	Don't Know	Total	Weighted Average
City youth and family programs such as counseling, Lakeland STARS, Halloween Thing, If I Were the Mayor, Egg Hunt, and community outreach	8.18% 22.0	13.75% 37.0	8.92% 24.0	2.97% 8.0	1.86% 5.0	64.31% 173.0	269	2.34

2014 City of College Park Resident Satisfaction Survey in English

City senior services such as medical transport to appointments, shopping, advocacy, recreation, day trips, and information services	7.12% 19.0	7.12% 19.0	6.37% 17.0	2.25% 6.0	1.50% 4.0	75.66% 202.0	267	2.34
Youth, Family, and Senior Services' overall responsiveness & timeliness to your inquiries and complaints	7.55% 20.0	6.79% 18.0	8.30% 22.0	3.77% 10.0	1.51% 4.0	72.08% 191.0	265	2.46

Q10 Please rate the following.

Answered: 712 Skipped: 60

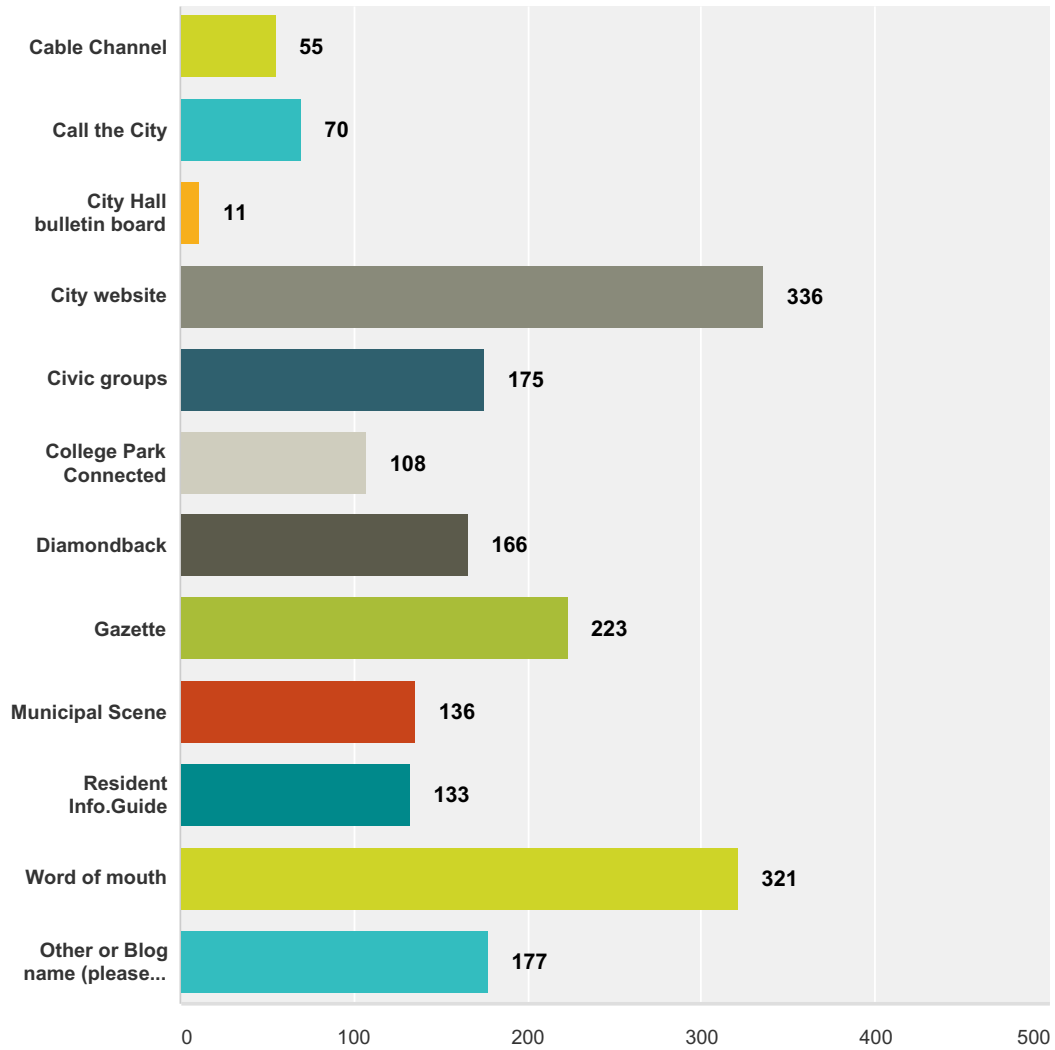


	Excellent	Good	Neutral	Fair	Poor	Don't know	Total	Weighted Average
Usefulness of the "Municipal Scene" information that appears twice a month in the Gazette	13.12% 93.0	25.95% 184.0	12.27% 87.0	5.50% 39.0	5.50% 39.0	37.66% 267.0	709	2.43
Usefulness of the College Park website (www.collegeparkmd.gov)	12.96% 92.0	42.11% 299.0	13.66% 97.0	8.31% 59.0	3.24% 23.0	19.72% 140.0	710	2.34
Usefulness of the Resident Information Guide distributed in the Fall	25.32% 179.0	35.93% 254.0	10.47% 74.0	4.95% 35.0	2.69% 19.0	20.65% 146.0	707	2.04
Usefulness of College Park Connected (the City's listserv information system)	9.56% 67.0	17.69% 124.0	10.84% 76.0	2.57% 18.0	3.71% 26.0	55.63% 390.0	701	2.40

Q11 Where do you usually get City information? (Check no more than five)

Answered: 700 Skipped: 72

2014 City of College Park Resident Satisfaction Survey in English



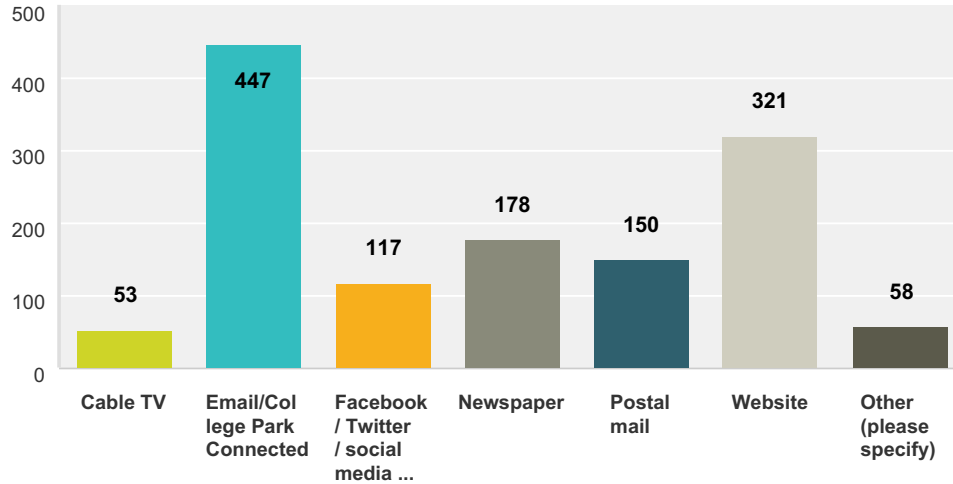
Answer Choices	Responses
Cable Channel	7.86% 55
Call the City	10.00% 70
City Hall bulletin board	1.57% 11
City website	48.00% 336
Civic groups	25.00% 175
College Park Connected	15.43% 108
Diamondback	23.71% 166
Gazette	31.86% 223
Municipal Scene	19.43% 136
Resident Info.Guide	19.00% 133
Word of mouth	45.86% 321

2014 City of College Park Resident Satisfaction Survey in English

Other or Blog name (please specify)	25.29%	177
Total Respondents: 700		

Q12 What is your preferred method of receiving information about the City? (Check no more than three)

Answered: 701 Skipped: 71

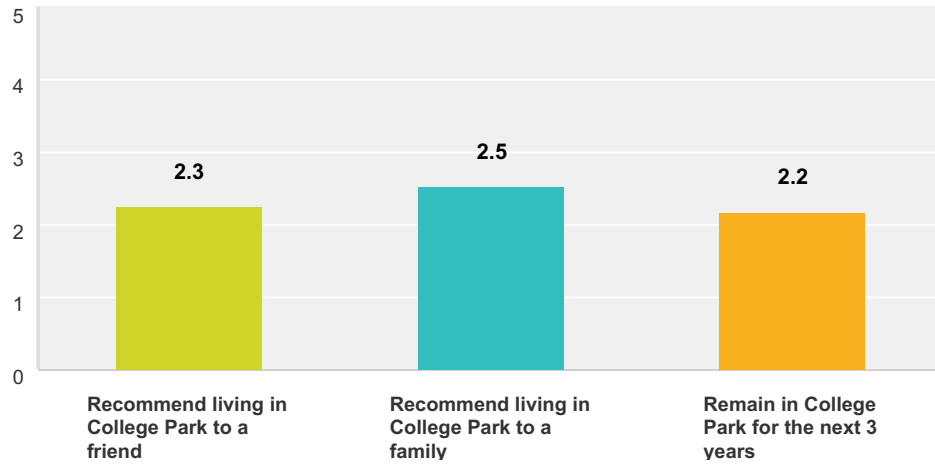


Answer Choices	Responses	
Cable TV	7.56%	53
Email/College Park Connected	63.77%	447
Facebook / Twitter / social media if provided	16.69%	117
Newspaper	25.39%	178
Postal mail	21.40%	150
Website	45.79%	321
Other (please specify)	8.27%	58
Total Respondents: 701		

Q13 On a scale of 1 to 5, with 5 being very likely, how likely are you to:

Answered: 703 Skipped: 69

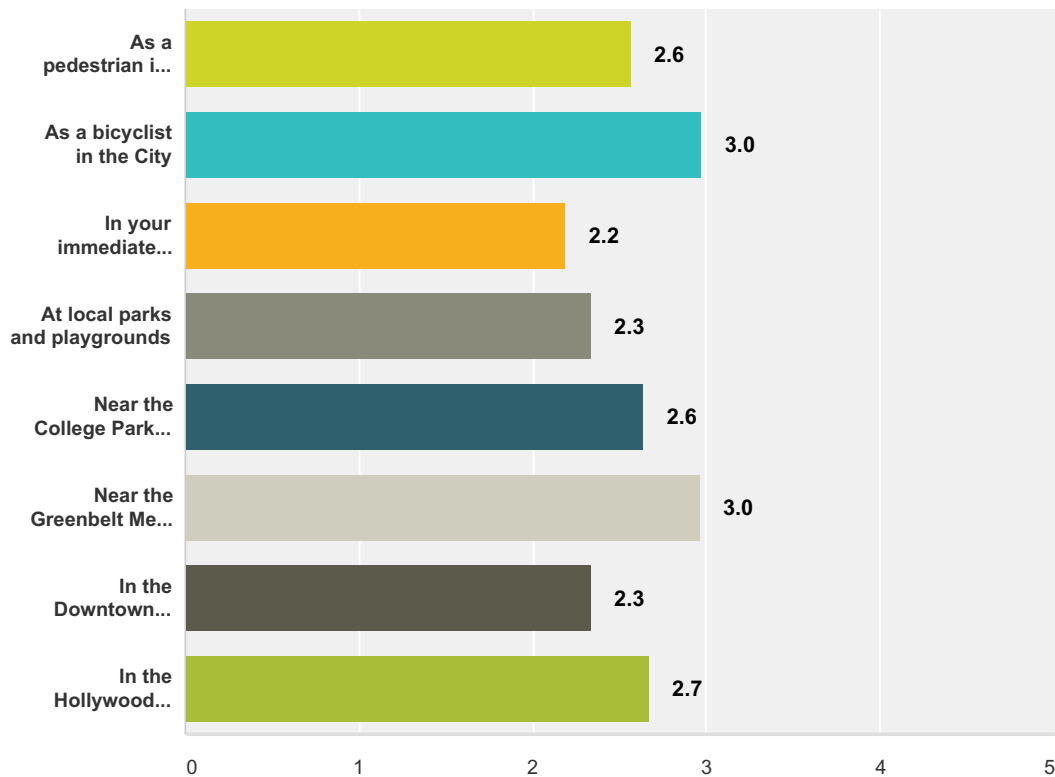
2014 City of College Park Resident Satisfaction Survey in English



	Very likely - 5	4	3	2	Very unlikely - 1	Total	Weighted Average
Recommend living in College Park to a friend	37.32% 262.0	25.78% 181.0	19.94% 140.0	8.97% 63.0	7.98% 56.0	702	2.25
Recommend living in College Park to a family	30.52% 213.0	23.78% 166.0	21.06% 147.0	11.32% 79.0	13.32% 93.0	698	2.53
Remain in College Park for the next 3 years	47.27% 329.0	18.10% 126.0	15.09% 105.0	8.62% 60.0	10.92% 76.0	696	2.18

Q14 How safe do you feel... ?

Answered: 703 Skipped: 69



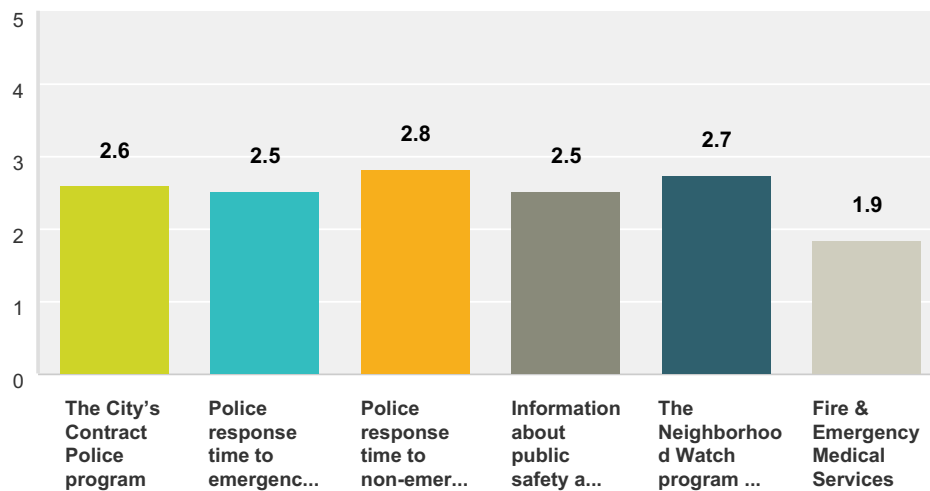
	Very safe	Safe	Neutral	Unsafe	Very Unsafe	Total	Weighted Average
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2014 City of College Park Resident Satisfaction Survey in English

As a pedestrian in the City	12.05% 84.0	45.34% 316.0	20.23% 141.0	17.93% 125.0	4.45% 31.0	697	2.57
As a bicyclist in the City	6.88% 46.0	25.86% 173.0	39.91% 267.0	18.54% 124.0	8.82% 59.0	669	2.97
In your immediate neighborhood	22.92% 160.0	48.85% 341.0	16.91% 118.0	8.74% 61.0	2.58% 18.0	698	2.19
At local parks and playgrounds	17.95% 124.0	44.57% 308.0	26.48% 183.0	7.53% 52.0	3.47% 24.0	691	2.34
Near the College Park / UMD Metro Station	9.96% 69.0	38.82% 269.0	32.76% 227.0	14.00% 97.0	4.47% 31.0	693	2.64
Near the Greenbelt Metro Station	6.85% 46.0	28.27% 190.0	37.95% 255.0	15.48% 104.0	11.46% 77.0	672	2.96
In the Downtown commercial area	15.44% 107.0	50.07% 347.0	23.09% 160.0	7.94% 55.0	3.46% 24.0	693	2.34
In the Hollywood commercial area	10.07% 68.0	39.11% 264.0	33.33% 225.0	8.59% 58.0	8.89% 60.0	675	2.67

Q15 Please rate the following public safety services.

Answered: 697 Skipped: 75



	Excellent	Good	Neutral	Fair	Poor	Don't Know	Total	Weighted Average
The City's Contract Police program	10.29% 71.0	26.52% 183.0	14.78% 102.0	6.81% 47.0	6.96% 48.0	34.64% 239.0	690	2.60
Police response time to emergency calls	12.17% 84.0	21.88% 151.0	8.41% 58.0	7.10% 49.0	6.09% 42.0	44.35% 306.0	690	2.52
Police response time to non-emergency calls	8.16% 56.0	20.85% 143.0	12.39% 85.0	8.89% 61.0	9.18% 63.0	40.52% 278.0	686	2.83
Information about public safety and crime	16.55% 114.0	35.41% 244.0	16.26% 112.0	9.29% 64.0	8.85% 61.0	13.64% 94.0	689	2.52
The Neighborhood Watch program in your neighborhood	10.67% 73.0	18.86% 129.0	13.89% 95.0	5.26% 36.0	9.94% 68.0	41.37% 283.0	684	2.74

2014 City of College Park Resident Satisfaction Survey in English

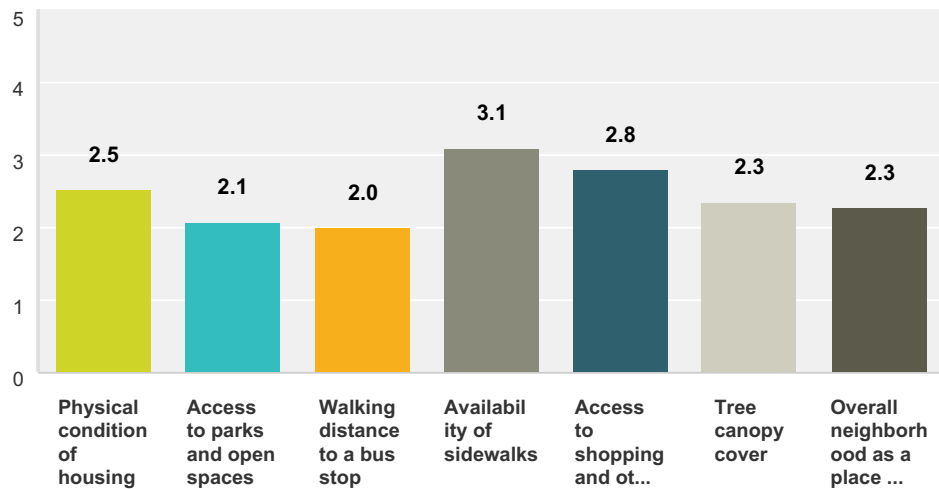
Fire & Emergency Medical Services	24.78% 171.0	28.55% 197.0	6.52% 45.0	2.61% 18.0	1.45% 10.0	36.09% 249.0	690	1.86
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Q16 Specific comments on Police, Fire, and Emergency Medical Services or how you would improve public safety

Answered: 200 Skipped: 572

Q17 Please rate the following for your neighborhood.

Answered: 699 Skipped: 73



	Excellent	Good	Neutral	Fair	Poor	Don't Know	Total	Weighted Average
Physical condition of housing	11.35% 79.0	50.72% 353.0	15.09% 105.0	16.38% 114.0	5.03% 35.0	1.44% 10.0	696	2.52
Access to parks and open spaces	29.39% 204.0	47.41% 329.0	9.08% 63.0	9.08% 63.0	3.46% 24.0	1.59% 11.0	694	2.08
Walking distance to a bus stop	33.38% 229.0	41.40% 284.0	9.04% 62.0	8.02% 55.0	3.06% 21.0	5.10% 35.0	686	2.01
Availability of sidewalks	13.93% 96.0	29.32% 202.0	14.37% 99.0	15.38% 106.0	25.69% 177.0	1.31% 9.0	689	3.10
Access to shopping and other services	13.89% 96.0	38.06% 263.0	14.47% 100.0	18.23% 126.0	14.33% 99.0	1.01% 7.0	691	2.81
Tree canopy cover	18.42% 126.0	44.01% 301.0	14.18% 97.0	11.11% 76.0	4.53% 31.0	7.75% 53.0	684	2.34
Overall neighborhood as a place to live	22.11% 153.0	48.99% 339.0	11.99% 83.0	11.71% 81.0	4.62% 32.0	0.58% 4.0	692	2.27

Q18 What do you like BEST about your neighborhood?

Answered: 443 Skipped: 329

Q19 What do you like LEAST about your neighborhood?

Answered: 453 Skipped: 319

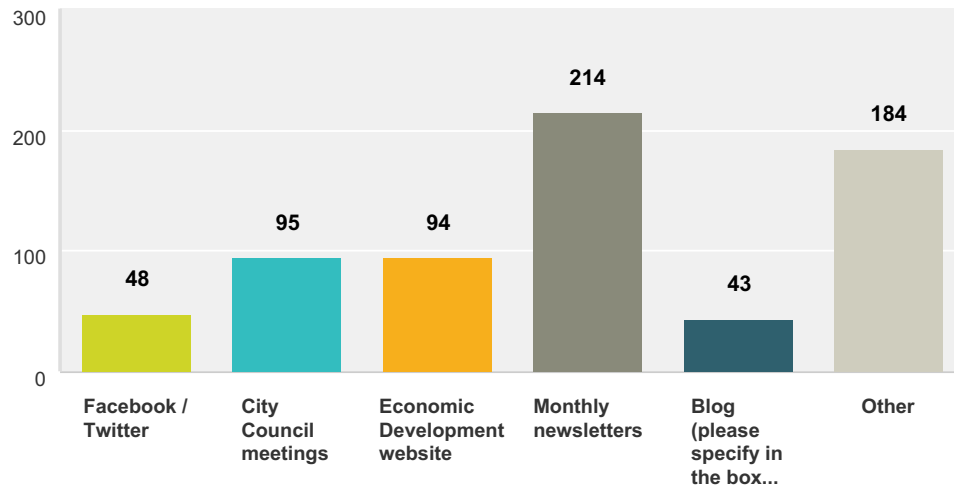
Q20 What types of businesses do you most frequently leave College Park to patronize?

Answered: 572 Skipped: 200

Answer Choices	Responses	
1	100.00%	572.0
2	86.01%	492.0
3	63.81%	365.0
4	36.54%	209.0
5	18.53%	106.0

Q21 How do you learn about College Park economic development news and issues? (Check all that apply).

Answered: 494 Skipped: 278

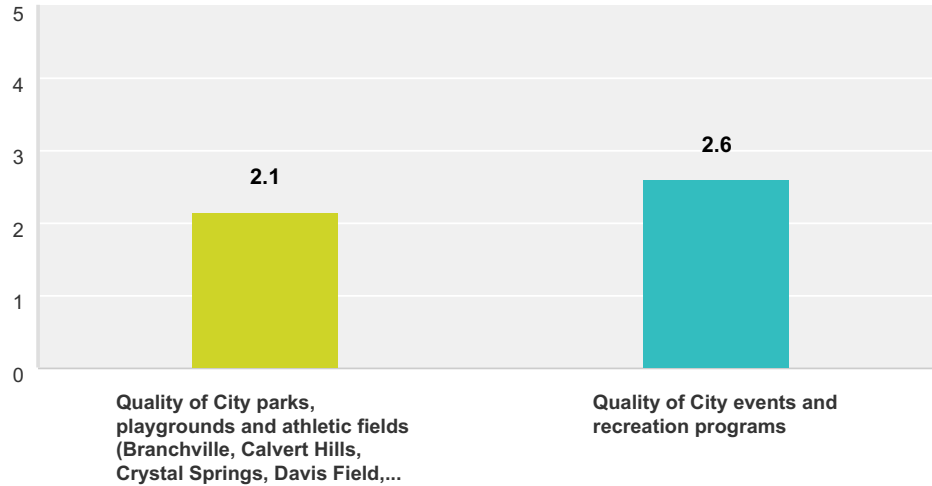


Answer Choices	Responses	
Facebook / Twitter	9.72%	48
City Council meetings	19.23%	95
Economic Development website	19.03%	94
Monthly newsletters	43.32%	214
Blog (please specify in the box below)	8.70%	43

Other	37.25%	184
Total Respondents: 494		

Q22 Please rate the following service.

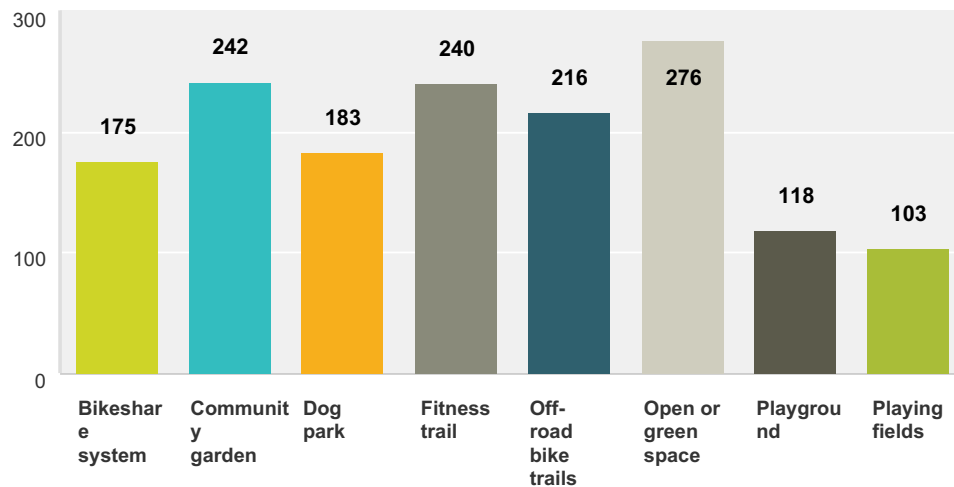
Answered: 658 Skipped: 114



	Excellent	Good	Neutral	Fair	Poor	Don't Know	Total	Weighted Average
Quality of City parks, playgrounds and athletic fields (Branchville, Calvert Hills, Crystal Springs, Davis Field, Duvall Field, Hollywood, James Adams, Muskogee, Old Town, and The Mews)	21.88% 91.0	43.03% 179.0	11.78% 49.0	7.69% 32.0	2.40% 10.0	13.22% 55.0	416	2.14
Quality of City events and recreation programs	7.25% 43.0	27.66% 164.0	20.74% 123.0	6.75% 40.0	4.38% 26.0	33.22% 197.0	593	2.60

Q23 Please check the box for any of the following resources you would like to see in your neighborhood? (Check all that apply)

Answered: 545 Skipped: 227



2014 City of College Park Resident Satisfaction Survey in English

Answer Choices	Responses
Bikeshare system	32.11% 175
Community garden	44.40% 242
Dog park	33.58% 183
Fitness trail	44.04% 240
Off-road bike trails	39.63% 216
Open or green space	50.64% 276
Playground	21.65% 118
Playing fields	18.90% 103
Total Respondents: 545	

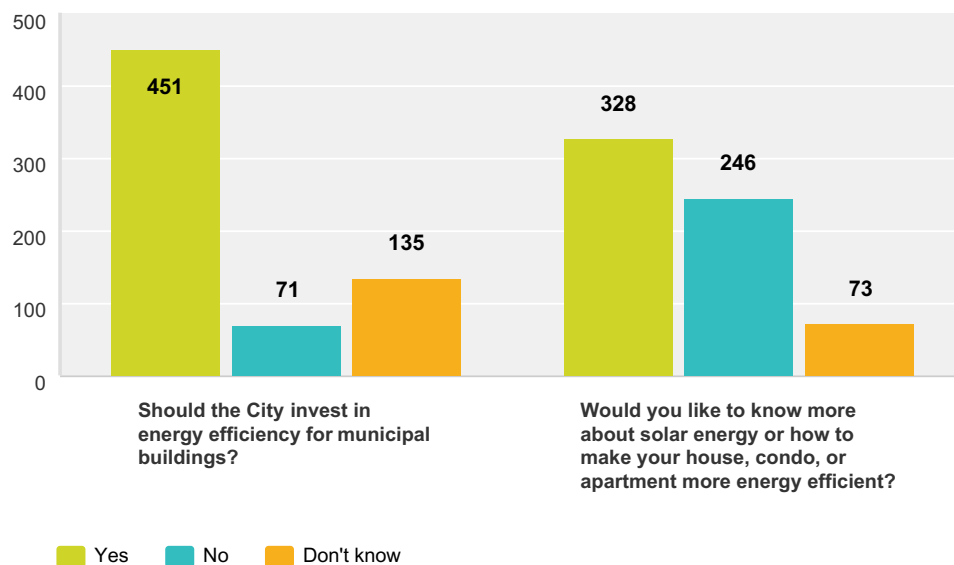
Q24 Please list recreational activities and events you would like to see in the City.

Answered: 233 Skipped: 539

Answer Choices	Responses
A	100.00% 233.0
B	55.79% 130.0
C	30.90% 72.0
D	16.74% 39.0
E	7.73% 18.0

Q25 Please answer the following.

Answered: 659 Skipped: 113

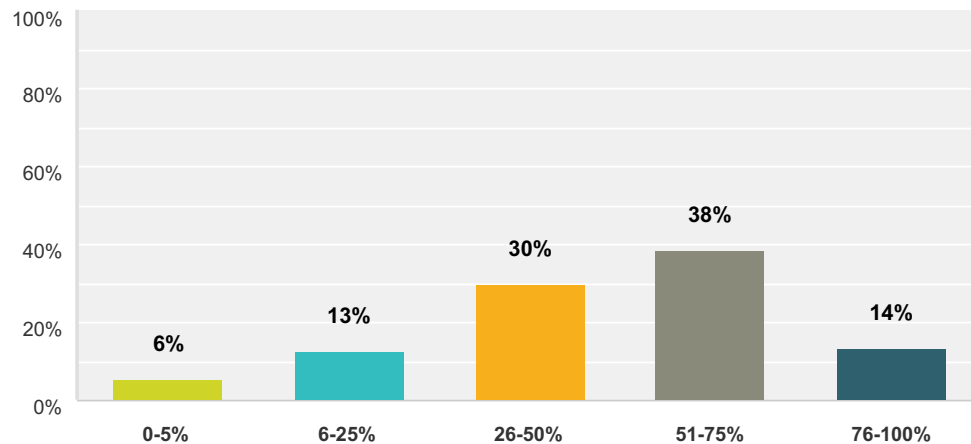


2014 City of College Park Resident Satisfaction Survey in English

	Yes	No	Don't know	Total	Weighted Average
Should the City invest in energy efficiency for municipal buildings?	68.65% 451	10.81% 71	20.55% 135	657	1.14
Would you like to know more about solar energy or how to make your house, condo, or apartment more energy efficient?	50.70% 328	38.02% 246	11.28% 73	647	1.43

Q26 Please estimate the percentage of trash volume generated by your household that currently is recycled:

Answered: 659 Skipped: 113

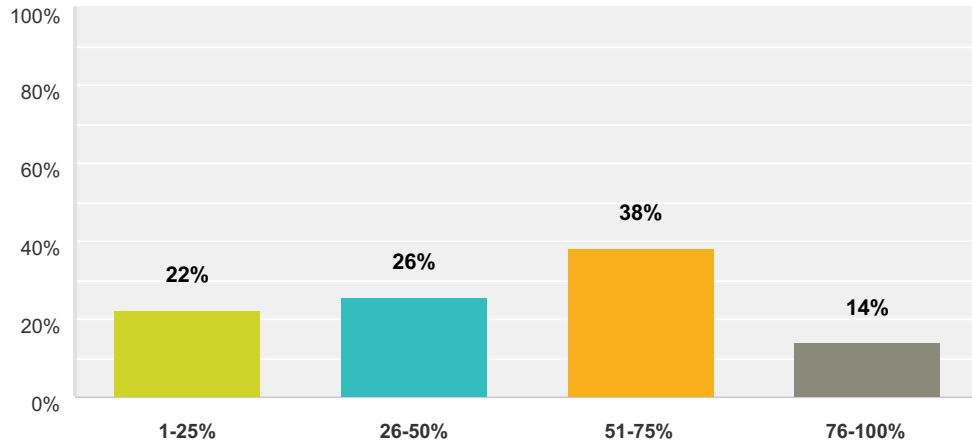


Answer Choices	Responses
0-5%	6% 38
6-25%	13% 84
26-50%	30% 195
51-75%	38% 253
76-100%	14% 89
Total	659

Q27 Please estimate the percentage of trash volume generated by your household that you believe could be recycled:

Answered: 642 Skipped: 130

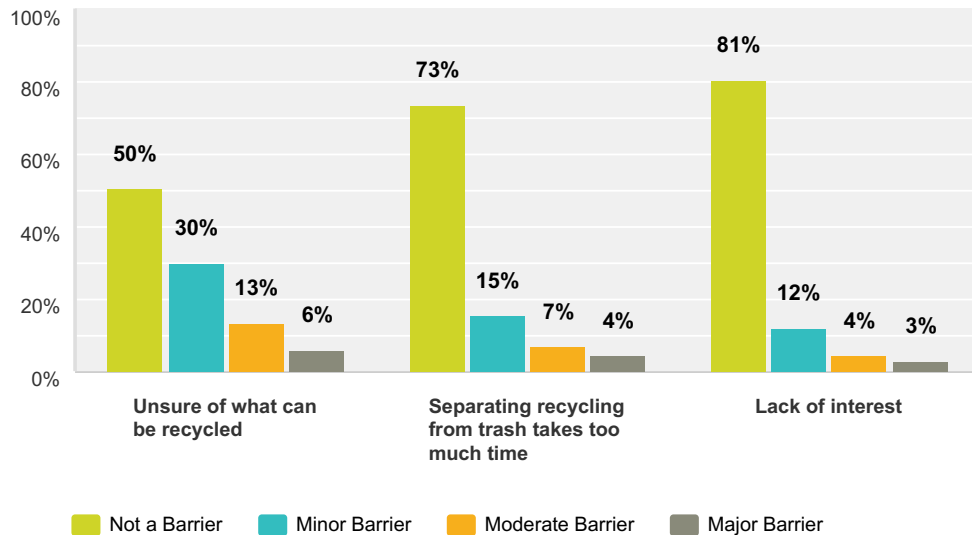
2014 City of College Park Resident Satisfaction Survey in English



Answer Choices	Responses	Count
1-25%	22%	143.0
26-50%	26%	164.0
51-75%	38%	246.0
76-100%	14%	89.0
Total		642

Q28 To what extent does each of the following potential barriers affect recycling by your household?

Answered: 660 Skipped: 112



	Not a Barrier	Minor Barrier	Moderate Barrier	Major Barrier	Total
Unsure of what can be recycled	50% 332.0	30% 199.0	13% 88.0	6% 40.0	659
Separating recycling from trash takes too much time	73% 478.0	15% 100.0	7% 45.0	4% 28.0	651

2014 City of College Park Resident Satisfaction Survey in English

Lack of interest	81% 517.0	12% 76.0	4% 28.0	3% 20.0	641
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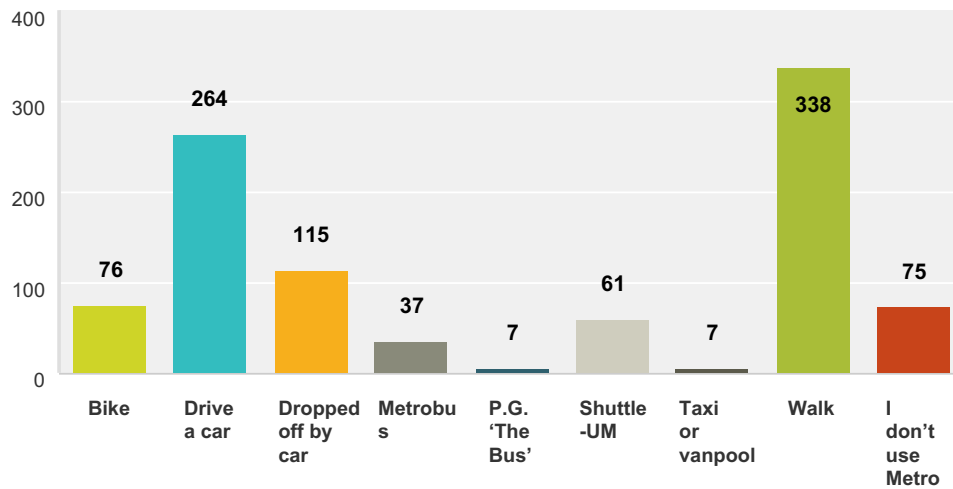
Q29 What community sustainability programs would you like to see the City pursue?

Answered: 235 Skipped: 537

Answer Choices	Responses	
A	100.00%	235.0
B	58.72%	138.0
C	32.77%	77.0
D	16.17%	38.0
E	6.81%	16.0

Q30 How do you usually get to the Metrorail station? (Check the box for the two most typical)

Answered: 664 Skipped: 108



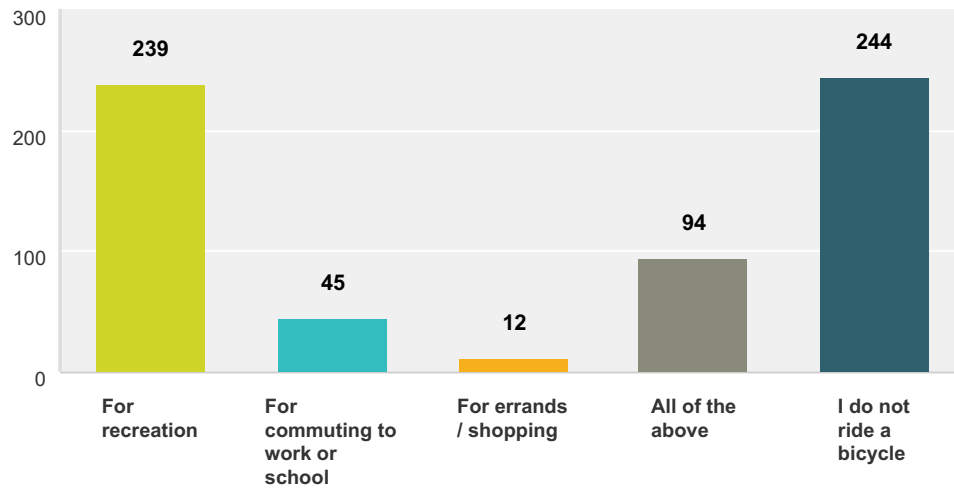
Answer Choices	Responses	
Bike	11.45%	76
Drive a car	39.76%	264
Dropped off by car	17.32%	115
Metrobus	5.57%	37
P.G. 'The Bus'	1.05%	7
Shuttle-UM	9.19%	61

2014 City of College Park Resident Satisfaction Survey in English

Taxi or vanpool	1.05%	7
Walk	50.90%	338
I don't use Metro	11.30%	75
Total Respondents: 664		

Q31 Complete the phrase by choosing the appropriate answer for you. I ride a bicycle...

Answered: 634 Skipped: 138

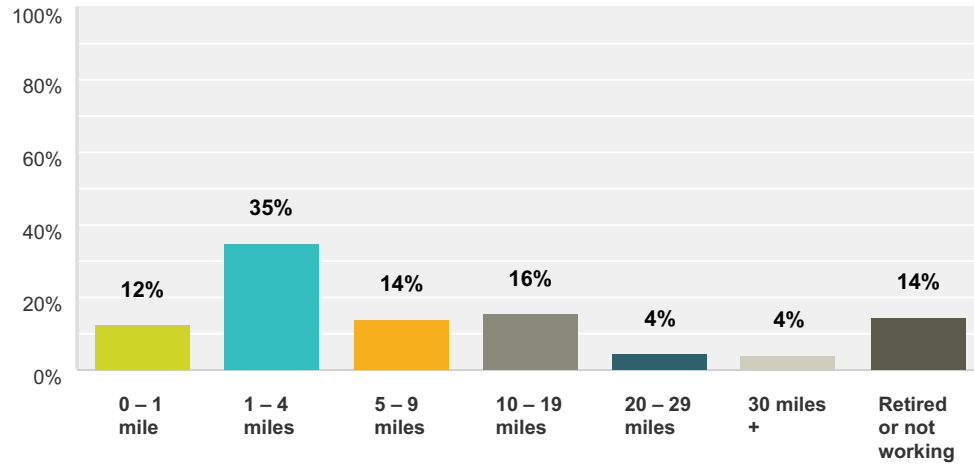


Answer Choices	Responses	
For recreation	37.70%	239
For commuting to work or school	7.10%	45
For errands / shopping	1.89%	12
All of the above	14.83%	94
I do not ride a bicycle	38.49%	244
Total		634

Q32 How many miles do you commute each way to work?

Answered: 635 Skipped: 137

2014 City of College Park Resident Satisfaction Survey in English

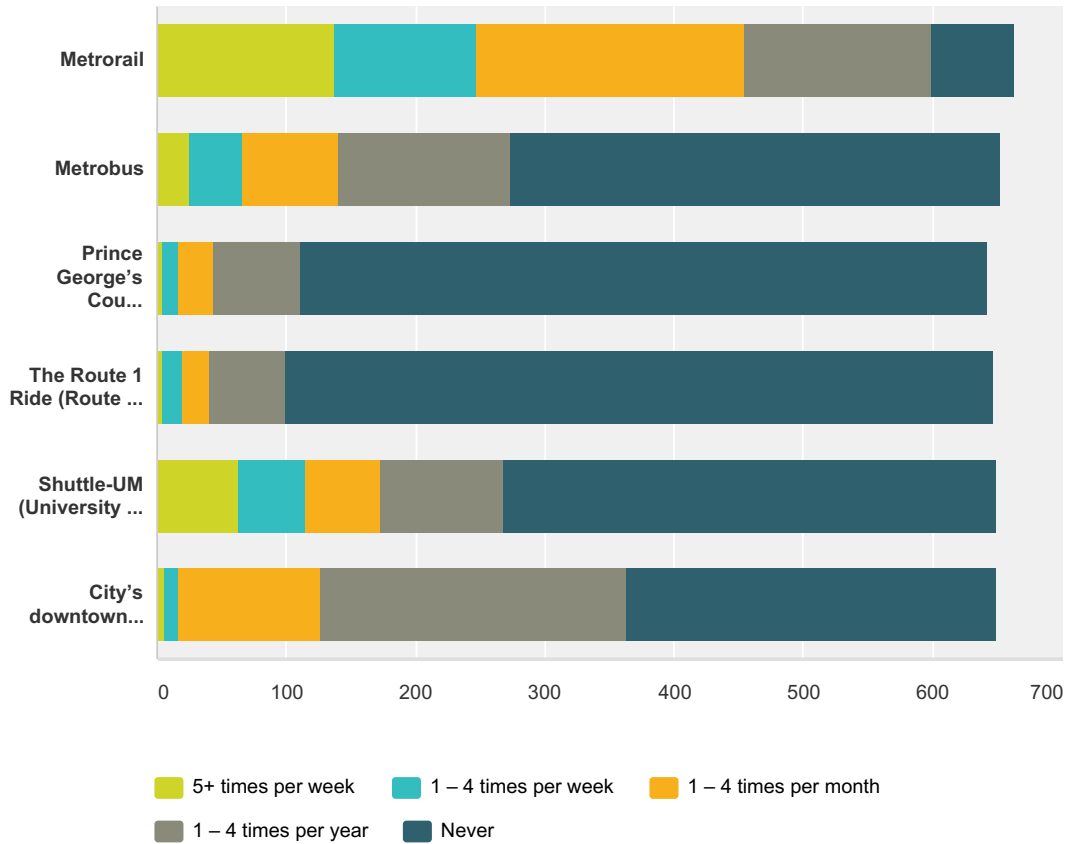


Answer Choices	Responses	
0 – 1 mile	12%	79.0
1 – 4 miles	35%	222.0
5 – 9 miles	14%	89.0
10 – 19 miles	16%	100.0
20 – 29 miles	4%	28.0
30 miles +	4%	26.0
Retired or not working	14%	91.0
Total		635

Q33 Over the past 12 months, how often has someone in your household used the following?

Answered: 666 Skipped: 106

2014 City of College Park Resident Satisfaction Survey in English

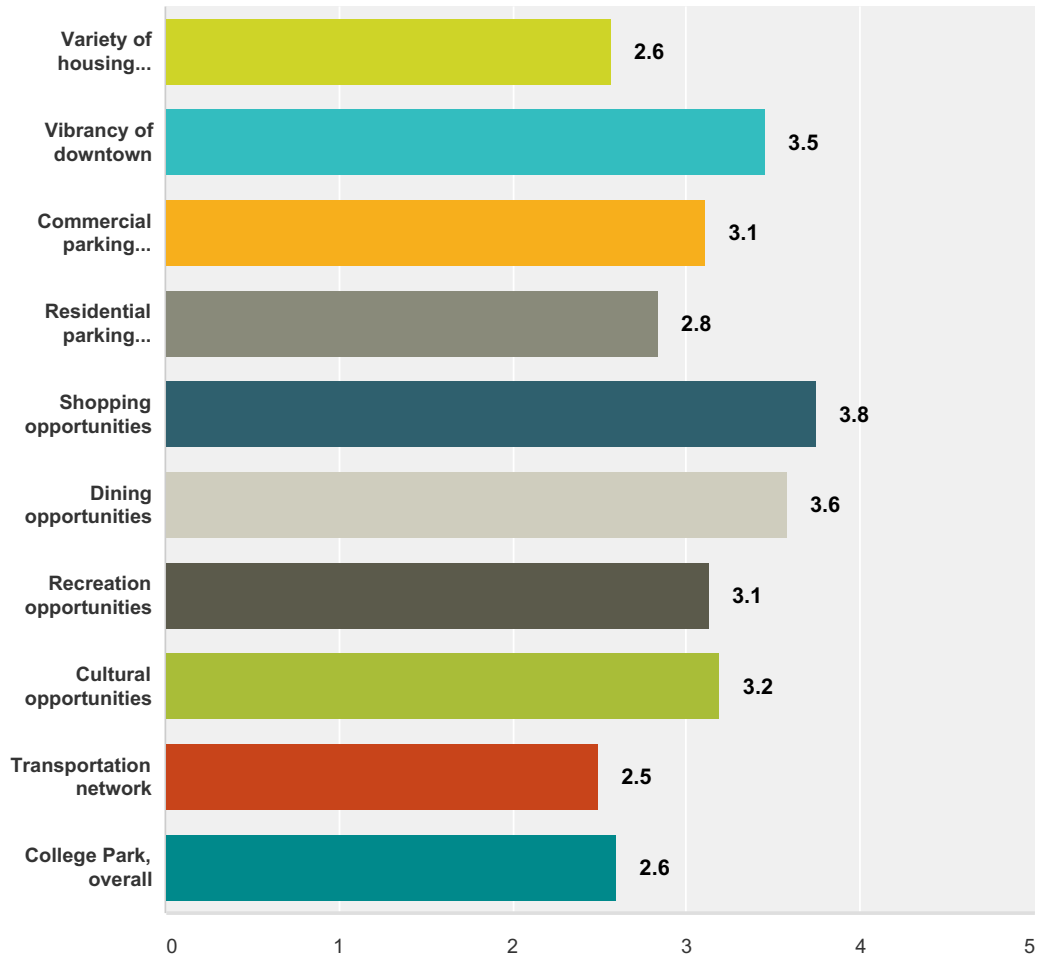


	5+ times per week	1 – 4 times per week	1 – 4 times per month	1 – 4 times per year	Never	Total
Metrorail	20.66% 137	16.59% 110	31.22% 207	21.87% 145	9.65% 64	663
Metrobus	3.83% 25	6.29% 41	11.35% 74	20.40% 133	58.13% 379	652
Prince George's County THE BUS	0.62% 4	2.02% 13	4.20% 27	10.42% 67	82.74% 532	643
The Route 1 Ride (Route 17 Bus)	0.62% 4	2.32% 15	3.41% 22	9.13% 59	84.52% 546	646
Shuttle-UM (University of Maryland bus service)	9.71% 63	8.01% 52	8.94% 58	14.64% 95	58.71% 381	649
City's downtown parking garage	0.77% 5	1.85% 12	16.77% 109	36.46% 237	44.15% 287	650

Q34 Please rate the following about the City of College Park.

Answered: 661 Skipped: 111

2014 City of College Park Resident Satisfaction Survey in English



	Excellent	Good	Neutral	Fair	Poor	Don't Know	Total	Weighted Average
Variety of housing available	9.85% 64.0	45.08% 293.0	18.77% 122.0	11.08% 72.0	7.08% 46.0	8.15% 53.0	650	2.57
Vibrancy of downtown	2.61% 17.0	21.32% 139.0	24.08% 157.0	23.16% 151.0	23.16% 151.0	5.67% 37.0	652	3.46
Commercial parking availability	6.09% 40.0	30.44% 200.0	17.35% 114.0	20.09% 132.0	16.29% 107.0	9.74% 64.0	657	3.11
Residential parking availability	9.45% 62.0	40.70% 267.0	14.33% 94.0	15.70% 103.0	14.48% 95.0	5.34% 35.0	656	2.84
Shopping opportunities	2.92% 19.0	14.75% 96.0	19.35% 126.0	28.42% 185.0	32.72% 213.0	1.84% 12.0	651	3.75
Dining opportunities	4.40% 29.0	21.40% 141.0	16.39% 108.0	25.49% 168.0	30.80% 203.0	1.52% 10.0	659	3.58
Recreation opportunities	4.28% 28.0	31.19% 204.0	19.72% 129.0	21.56% 141.0	14.98% 98.0	8.26% 54.0	654	3.13
Cultural opportunities	5.05% 33.0	28.02% 183.0	20.98% 137.0	19.14% 125.0	18.07% 118.0	8.73% 57.0	653	3.19
Transportation network	14.75% 96.0	42.55% 277.0	16.44% 107.0	13.36% 87.0	5.99% 39.0	6.91% 45.0	651	2.50
College Park, overall	8.77% 57.0	50.92% 331.0	16.92% 110.0	16.15% 105.0	6.46% 42.0	0.77% 5.0	650	2.60

Q35 What do you like BEST about College Park?

Answered: 391 Skipped: 381

Q36 What do you like LEAST about College Park?

Answered: 412 Skipped: 360

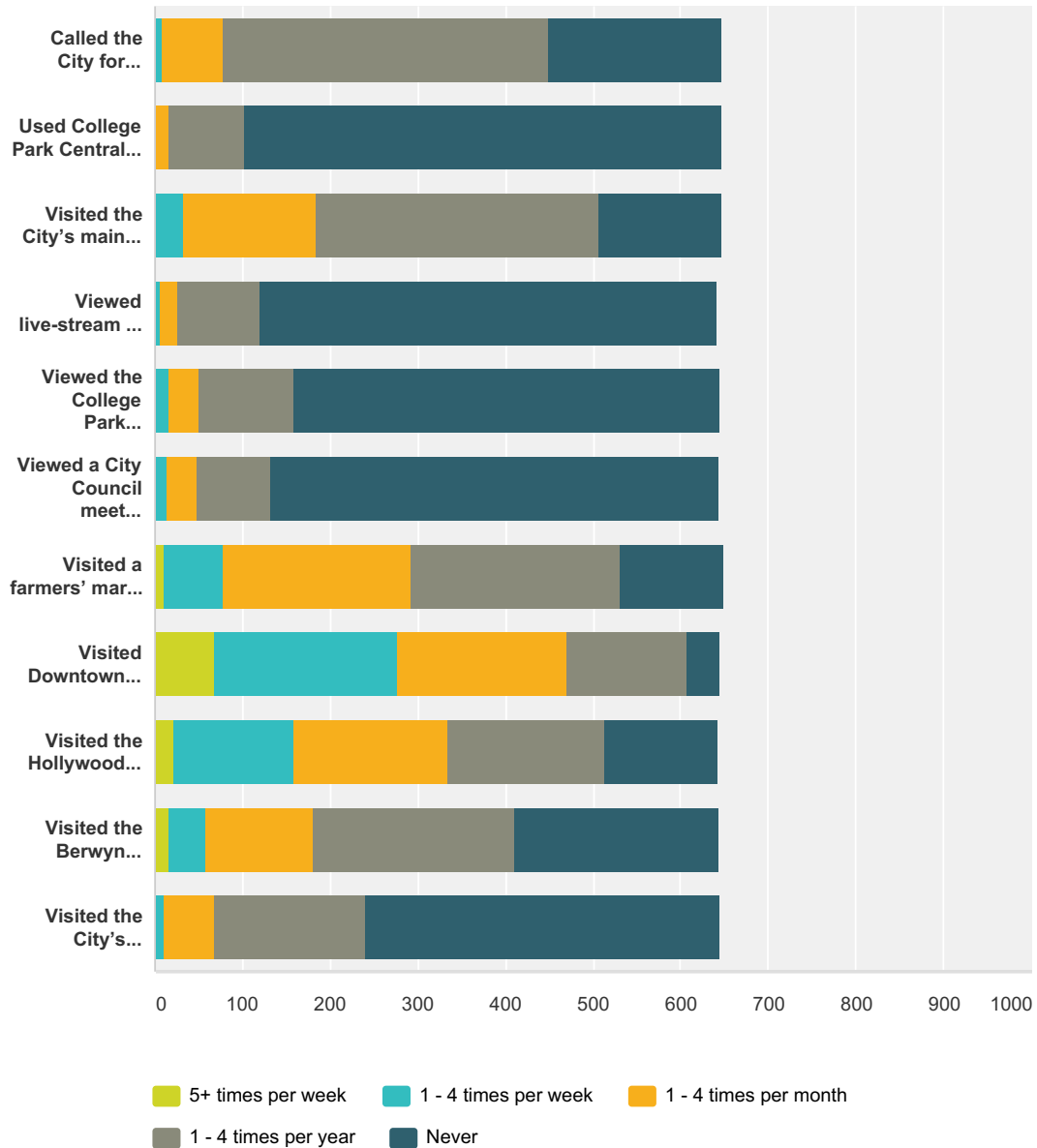
Q37 What improvements or changes would you like to see in College Park in the next five years?

Answered: 411 Skipped: 361

Q38 Over the past 12 months, how often has someone in your household used the following?

Answered: 654 Skipped: 118

2014 City of College Park Resident Satisfaction Survey in English



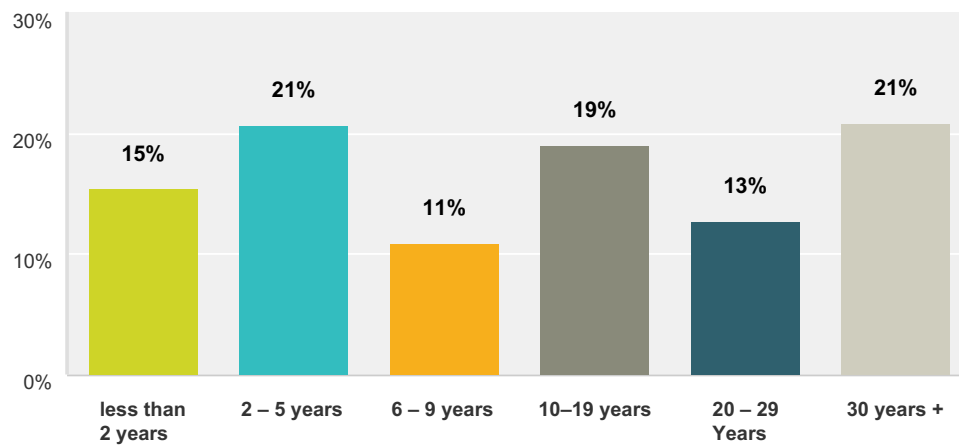
	5+ times per week	1 - 4 times per week	1 - 4 times per month	1 - 4 times per year	Never	Total	Weighted Average
Called the City for information or services	0.31% 2.0	0.93% 6.0	10.97% 71.0	57.19% 370.0	30.60% 198.0	647	3.80
Used College Park Central online reporting system (www.collegeparkmd.gov, then select "Report a Problem")	0.15% 1.0	0.31% 2.0	2.16% 14.0	13.29% 86.0	84.08% 544.0	647	3.80
Visited the City's main website, www.collegeparkmd.gov	0.31% 2.0	4.79% 31.0	23.49% 152.0	49.92% 323.0	21.48% 139.0	647	3.57
Viewed live-stream or on-demand playback of a City Council meeting online via our website	0.16% 1.0	0.78% 5.0	3.28% 21.0	14.66% 94.0	81.12% 520.0	641	3.72
Viewed the College Park Cable Channel (Comcast Channel 71; Verizon Channel 25)	0.16% 1.0	2.33% 15.0	5.27% 34.0	16.74% 108.0	75.50% 487.0	645	3.58
Viewed a City Council meeting on Cable TV (either live or rebroadcast)	0.31% 2.0	2.02% 13.0	5.28% 34.0	13.04% 84.0	79.35% 511.0	644	3.50

2014 City of College Park Resident Satisfaction Survey in English

Visited a farmers' market in College Park	1.54% 10.0	10.62% 69.0	32.77% 213.0	36.92% 240.0	18.15% 118.0	650	3.28
Visited Downtown College Park	10.70% 69.0	32.25% 208.0	30.08% 194.0	21.09% 136.0	5.89% 38.0	645	2.65
Visited the Hollywood commercial district	3.58% 23.0	21.00% 135.0	27.37% 176.0	27.84% 179.0	20.22% 130.0	643	3.00
Visited the Berwyn commercial district	2.49% 16.0	6.53% 42.0	18.97% 122.0	35.93% 231.0	36.08% 232.0	643	3.38
Visited the City's www.shopcollegepark.org website	0.31% 2.0	1.39% 9.0	8.82% 57.0	26.63% 172.0	62.85% 406.0	646	3.66

Q39 How many years have you lived in College Park?

Answered: 655 Skipped: 117



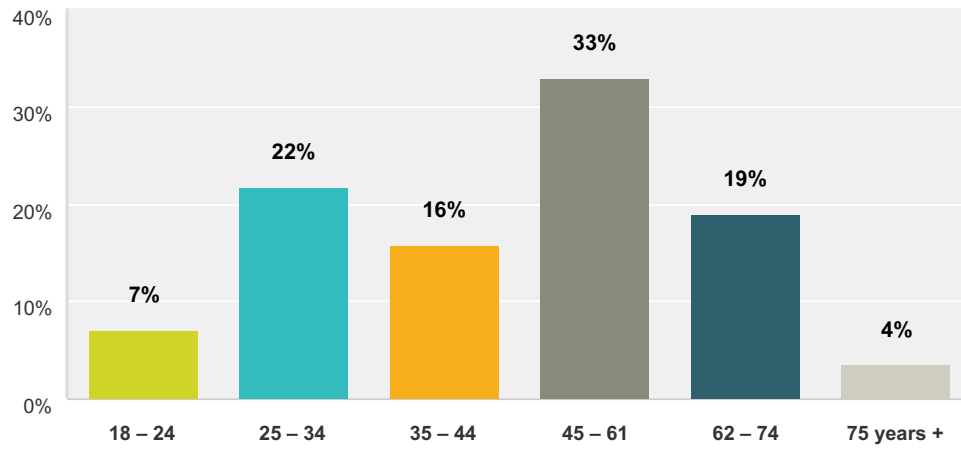
Answer Choices	Responses
less than 2 years (1)	15% 101.0
2 – 5 years (2)	21% 136.0
6 – 9 years (3)	11% 72.0
10–19 years (4)	19% 125.0
20 – 29 Years (5)	13% 84.0
30 years + (6)	21% 137.0
Total	655

Basic Statistics				
Minimum	Maximum	Median	Mean	Standard Deviation
1.00	6.00	4.00	3.56	1.76

Q40 What is your age?

Answered: 557 Skipped: 215

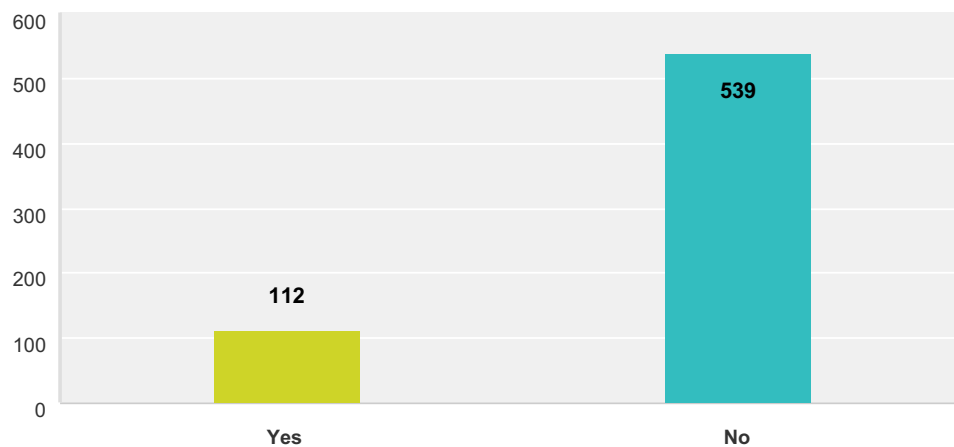
2014 City of College Park Resident Satisfaction Survey in English



Answer Choices	Responses	Count
18 – 24	7%	39.0
25 – 34	22%	121.0
35 – 44	16%	88.0
45 – 61	33%	183.0
62 – 74	19%	106.0
75 years +	4%	20.0
Total		557

Q41 Are you a University student?

Answered: 651 Skipped: 121

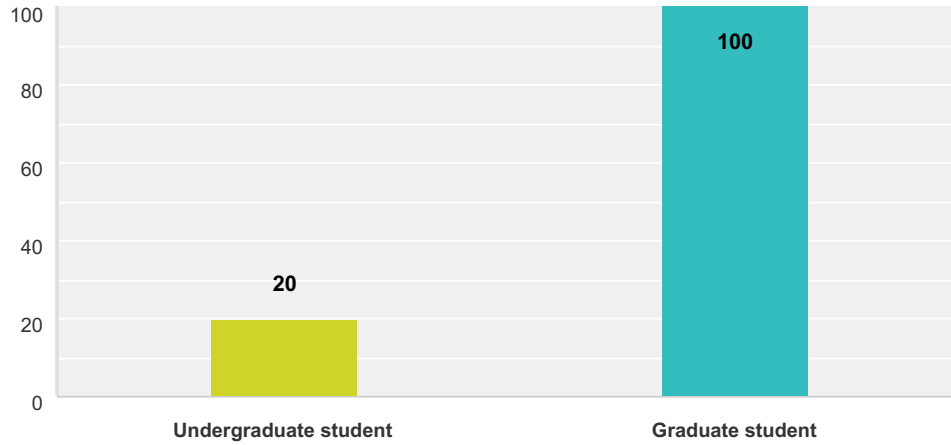


Answer Choices	Responses	Count
Yes	17.20%	112
No	82.80%	539
Total		651

Q42 If yes, are you an undergraduate or

graduate (e.g., Masters or Ph.D. program) student?

Answered: 120 Skipped: 652

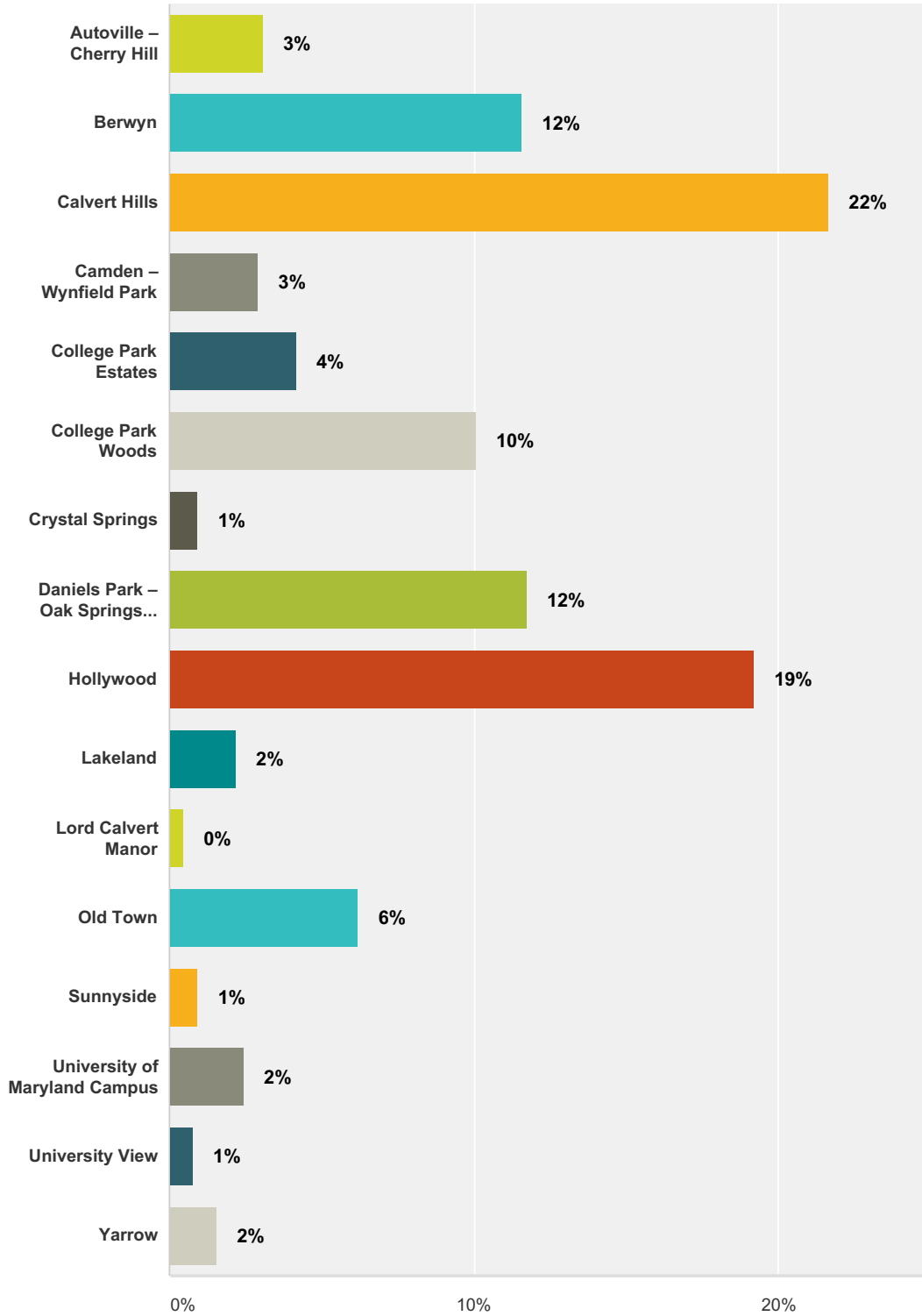


Answer Choices	Responses	
Undergraduate student	16.67%	20
Graduate student	83.33%	100
Total		120

Q43 Please check the box next to the City neighborhood in which you live. (Refer to the map for neighborhood boundaries).

Answered: 646 Skipped: 126

2014 City of College Park Resident Satisfaction Survey in English



Answer Choices	Responses
Autoville – Cherry Hill	3% 20
Berwyn	12% 75
Calvert Hills	22% 140
Camden – Wynfield Park	3% 19

2014 City of College Park Resident Satisfaction Survey in English

College Park Estates	4%	27
College Park Woods	10%	65
Crystal Springs	1%	6
Daniels Park – Oak Springs –Branchville	12%	76
Hollywood	19%	124
Lakeland	2%	14
Lord Calvert Manor	0%	3
Old Town	6%	40
Sunnyside	1%	6
University of Maryland Campus	2%	16
University View	1%	5
Yarrow	2%	10
Total		646